

## **Introduction**

Southsea is a seaside resort neighbouring the City of Portsmouth. Norfolk House is located in Granada Road, Southsea, just off Canoe Lake and one road back from South Parade Pier.

We have 8 guest rooms all with en-suite toilet and shower. The property was built circa 1900 and although it has been refurbished to meet modern day standards, it does still contain some period features which might make access more challenging for guests with limited mobility.

Norfolk House is conveniently situated just 2 minutes walk to the seafront and approximately 10 minutes stroll from Southsea town centre.

We hope to welcome you here at the Norfolk. If you have any further questions or concerns regarding our accommodation, please telephone either Anne or Sarah on 023 92824162 or email: [jbpnorfolk@ntlworld.com](mailto:jbpnorfolk@ntlworld.com).

## **Pre-Arrival**

- For information on how to find us, please refer to our website. Alternatively, we would be happy to send you details.
- The nearest convenience shop is approximately 800 yards away.
- The nearest bus stop is referred to as 'The Strand' and is approximately 850 yards away. One stop has seating and a shelter, the opposite stop does not. Buses run frequently to and from The Strand.
- There are 3 railway stations serving Portsmouth and Southsea and all are approximately 2 miles from our guest house. Fratton is the first of the 3 stations but for public transport, it is advisable to disembark at 'Portsmouth & Southsea' or 'Portsmouth Harbour'.
- The two main taxi services in the local area are 'Aqua Cars' and 'City Wide'.
- Unfortunately we are unable to accommodate pets with the exception of assistance dogs.

## **Car Parking and Arrival**

- There are 5 car spaces on our forecourt that are provided on a first-come, first-served basis. However, we are able to reserve a space on request for guests with limited mobility, providing they display their disabled badge on the windscreen.
- There is an entry step of 64mm (2.5inches) at the outer front door which is 760mm (30inches) wide. This gives access to the vestibule area where there is a further step of 64mm (2.5inches) at the inner front door which is 840mm (33 inches) wide and leads into the reception area. Leading off from the reception area, there is another step of 130mm (5 inches) which is 812mm (32 inches). This leads to the dining room and guest lounge both of which are located on the ground floor.
- Guests are welcomed in the reception area, where they are asked to register. Seating is available here with one upright chair.
- Assistance can be given with luggage.

## **Bedrooms**

- Unfortunately we do not have any guest bedrooms on the ground floor.
- Our guest rooms are accessed by means of stairs with 180mm (7 inch) steps. There is a hand rail on the opposite side to the banisters leading to the first floor rooms.
- Our beds are made up with sheets and duvets but blankets can be provided if preferred. Our standard pillows are feather and down or foam.
- There is seating, bedside tables, bedside lights, a wardrobe plus a chest of drawers/dressing table provided in each room.
- All the TV's are Freeview digital with subtitles available.

### **Bedrooms 5 & 6**

These are on the first floor and can be reached by 12 stairs from the ground floor leading to a small landing followed by 4 steps to a larger landing (16 stairs altogether).

Rooms 5 & 6 have a single and a double bed in them. The 3ft single beds have a metal bed frame that is 190cm long and 90cm wide. The 4ft 6" double beds have a metal bed frame that is 190cm long and 135cm wide.

The en-suite shower room in room 5 has a sink and a toilet 395mm (15.5inches) in height. The shower cubicle is 710mm (28 inches) wide and is accessed by a 240mm (9.5inches) step.

The en-suite shower room in room 6 has a sink and a toilet 395mm (15.5 inches) in height. The shower cubicle is 760mm (30inches) wide and is accessed by a 280mm (11inches) step.

### **Bedrooms 7 & 8**

These are on the first floor in an alcove that is 2 steps off the small landing (14 stairs altogether).

Rooms 7 & 8 are single occupancy rooms. Room 7 has a 4ft small double bed in with a metal bed frame that is 190cm long and 120cm wide. Room 8 has a 4ft 6" double bed in with a metal bed frame that is 190cm long and 135 cm wide.

The en-suite shower room in room 7 has a sink and a toilet 432mm (17inches) in height. The shower cubicle is 760mm (30 inches) wide and is accessed by a 268mm (10.5 inches) step.

The en-suite shower room in room 8 has a sink and a toilet 395mm (15.5 inches) in height. The shower cubicle is 650mm (25.5 inches) wide and is accessed by a 220mm (8.5inches) step.

### **Bedrooms 1 & 2**

These are on the second floor and can be reached by 12 stairs from the ground floor leading to a small landing followed by 4 steps to a larger landing outside rooms 5 & 6. Here there is seating available with 1 upright chair. A further 12 steps leads to another small landing followed by a final 5 steps to a larger landing outside rooms 1 & 2 (33 stairs altogether).

Rooms 1 & 2 have a single and a double bed in them. The 3ft single beds have a metal bed frame that is 190cm long and 90cm wide. The 4ft 6" double beds have a metal bed frame that is 190cm long and 135cm wide.

The en-suite shower room in room 1 has a sink and a toilet 395mm (15.5 inches) in height. The shower cubicle is 790mm (31 inches) wide and is accessed by a 240mm (9.5inches) step.

The en-suite shower room in room 2 has a sink and a toilet 406mm (16inches) in height. The shower cubicle is 710mm (28inches) wide and is accessed by a 254mm (10 inches) step.

### **Bedrooms 3 & 4**

These are on the second floor in an alcove that is 2 steps off the small landing (30 stairs altogether).

Rooms 3 & 4 are single occupancy rooms. Room 3 has a 4ft 6" double bed in with a metal bed frame that is 190cm long and 135cm wide. Room 4 has a 4ft small double bed in with a metal bed frame that is 190cm long and 120cm wide.

The en-suite shower room in room 3 has a sink and a toilet 380mm (15inches) in height. The shower cubicle is 725mm (28.5 inches) wide and is accessed by a 130mm (5 inches) step.

The en-suite shower room in room 4 has a sink and a toilet 406mm (16inches) in height. The shower cubicle is 710mm (28inches) wide and is accessed by a 254mm (10 inches) step.

### **Additional Information**

- Our property is carpeted throughout.
- There are automatic audible smoke alarms in all rooms and hallways.
- The guest house is fully central heated throughout but temperatures can be adjusted in each room to suit individual requirements.
- There are 'In Case of Fire' instructions posted on the back of the guest room doors.
- Each room has an information folder including contact details for accident and medical services and more information on local transport.
- There is a restaurant guide in the guest lounge including recommended eateries.
- Wi-Fi is available on request.
- There is a payphone in the reception area.
- Breakfast is served in our ground floor dining room with separate tables.

### **Contact Information**

Address: 25 Granada Road, Southsea. PO4 0RD

Email: [jbpnorfolk@ntlworld.com](mailto:jbpnorfolk@ntlworld.com)

Website: [www.thenorfolksouthsea.co.uk](http://www.thenorfolksouthsea.co.uk)

Hours of Operation: Usually 7.30am to 7.30pm but with 24 hour emergency contact.